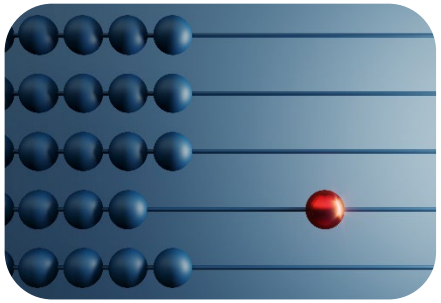
Office of Performance Analytics (OPA)

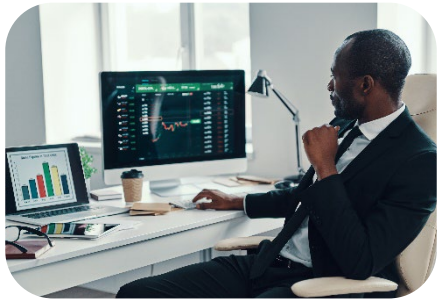
Fall 2022 City Academy

Alexandriava.gov/**Performance**

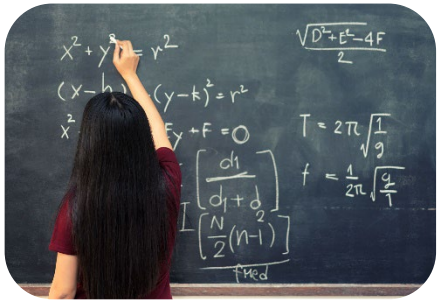
OPA's mission is to inform City decisions through…



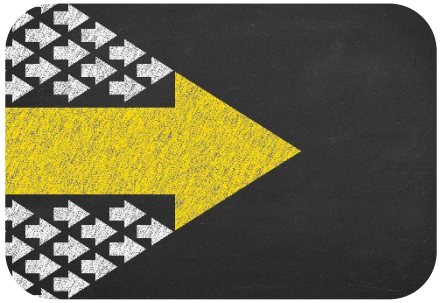
Analysis



Measurement



Capability Building



Data Centralization

Examples

COVID19 Analytics

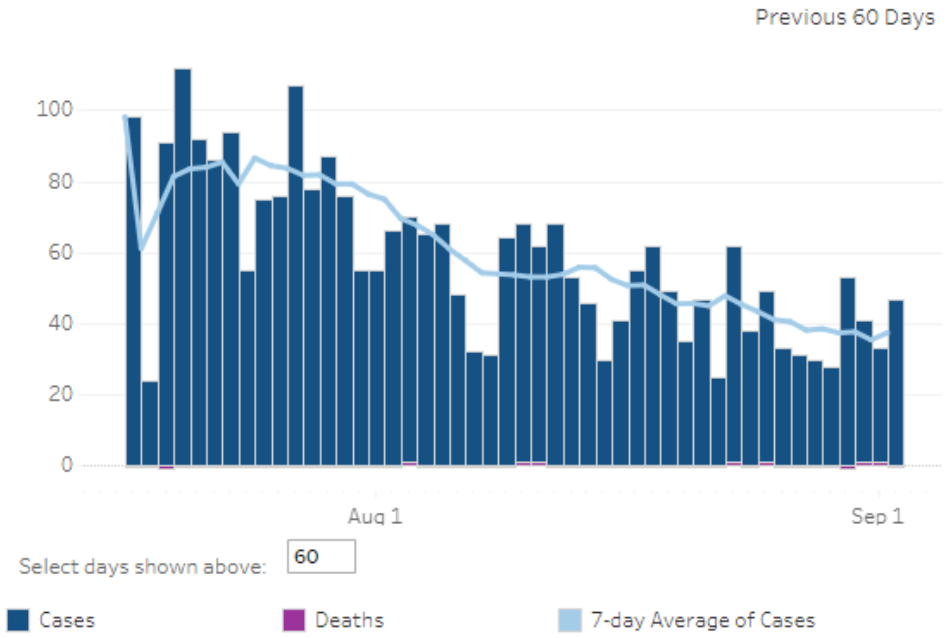
Overview | Historical Data

Alexandria COVID-19
Cases, Deaths and 7-day Average

Total Cases:
40,836
Change since Yesterday: **47** ↑

Total Deaths: 201
Change since Yesterday: **0**

7-Day Average of Cases: 37.3
Change since last Friday: **3.7** ↓



Data was updated on **September 2, 2022**

The case count includes laboratory-confirmed cases and probable cases (symptomatic patients diagnosed by a doctor but not tested) reported by the Virginia Department of Health on the date noted. Due to periodic data lags and corrections, cases and deaths reported on a certain date may have occurred at any point in the past. Population data is from the City of Alexandria's 2021 population estimate.

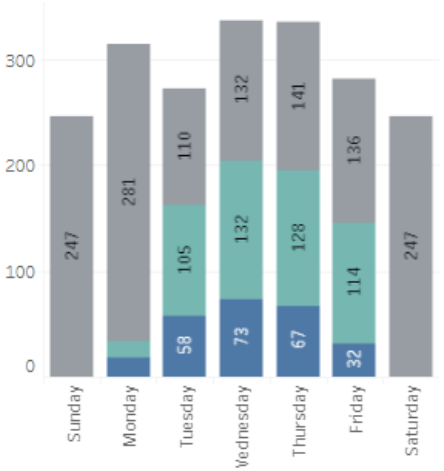
Alexandria Co-Response Program (ACORP)

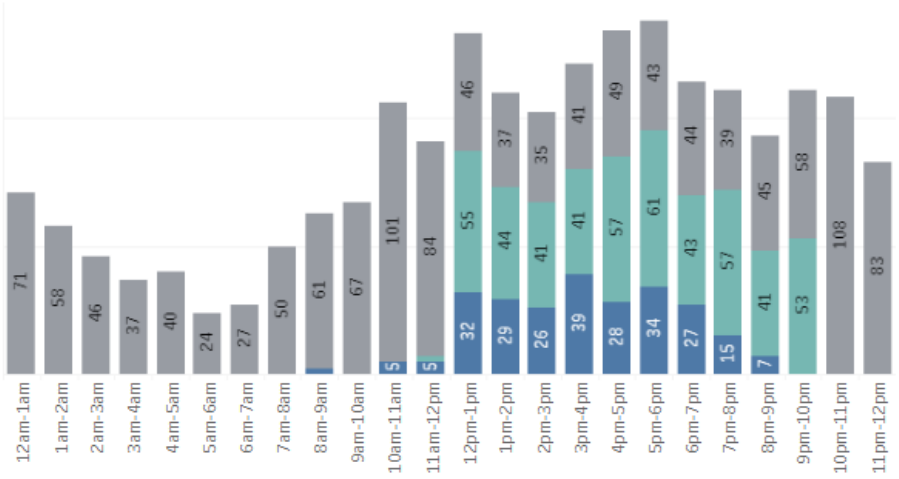
Data updated August 1, 2022

Mental Health Call Nature & Prevalence

High Volume Days and Times

To ensure the ACORP team appropriately is serving the community need, the time of day and days of the week calls come in are tracked and reported below. ACORP is on duty Tuesday - Friday from 12 pm - 10 pm. Calls are characterized as **responses**, **ACORP busy**, or **off-duty calls**.





Call type legend

Off Duty
Respond
Busy

Dashboard date range:

October 1, 2021 — July 31, 2022

35.91% of all calls occured during an ACORP shift

	12a..	1am-..	2am-..	3am-..	4am-..	5am-..	6am-..	7am-..	8am-..	9am-..	10a..	11a..	12p..	1pm-..	2pm-..	3pm-..	4pm-..	5pm-..	6pm-..	7pm-..	8pm-..	9pm-..	10p..	11p..
Sunday	13	5	9	6	4	5	1	9	8	6	9	13	14	11	12	13	15	14	11	11	16	18	15	9
Monday	6	6	10	8	4	2	6	2	14	13	17	8	22	16	14	20	25	21	19	18	15	17	18	14
Tuesday	9	7	4	4	3	1	3	5	5	9	18	13	18	16	13	16	18	26	13	14	11	17	16	14
Wednesday	14	7	4	4	4	3	2	7	9	11	18	17	23	23	18	24	20	21	27	19	17	13	20	13
Thursday	12	9	8	4	5	2	7	12	15	9	20	16	25	17	17	22	26	20	16	25	16	16	7	10
Friday	6	11	6	5	15	3	4	9	5	10	17	13	17	13	19	13	17	21	12	13	11	15	15	12
Saturday	11	14	5	6	5	8	4	6	6	9	7	11	14	14	9	13	13	15	16	11	7	15	17	11

Eviction Prevention

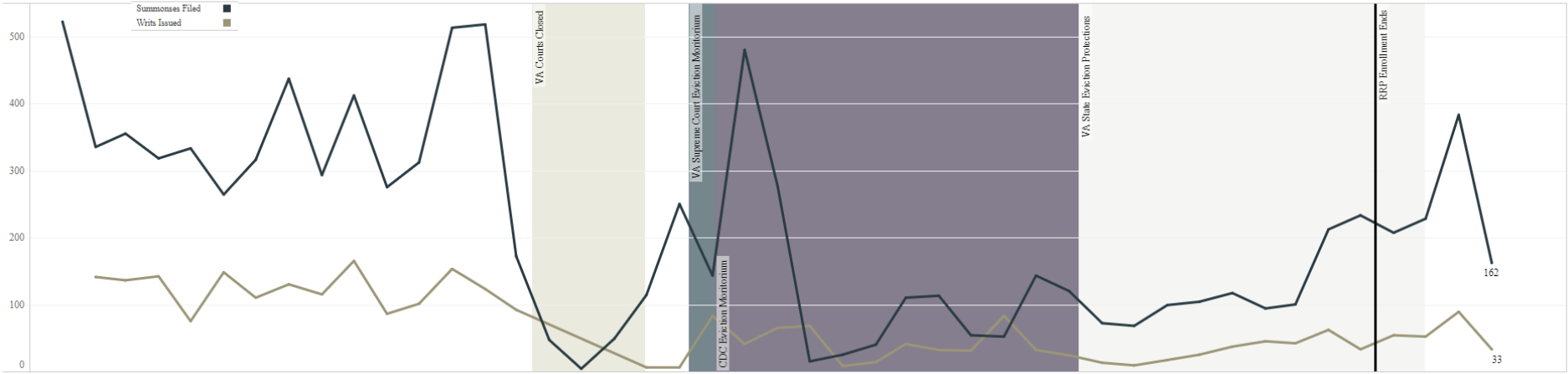
Data for ***September 4, 2022***
(Period To Date)

Need a primer on the eviction process in Alexandria? Click here.

Alexandria, VA Eviction Trends

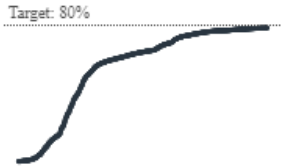
Choose a Date Level: Week

Summonses Filed	Writs of Eviction Issued	Average Time from Summons to Writ of Eviction
88	**12**	**76 Days**
(▼ -18% from previous week)	(▼ -54% from previous week)	(▲ 37% from previous week)

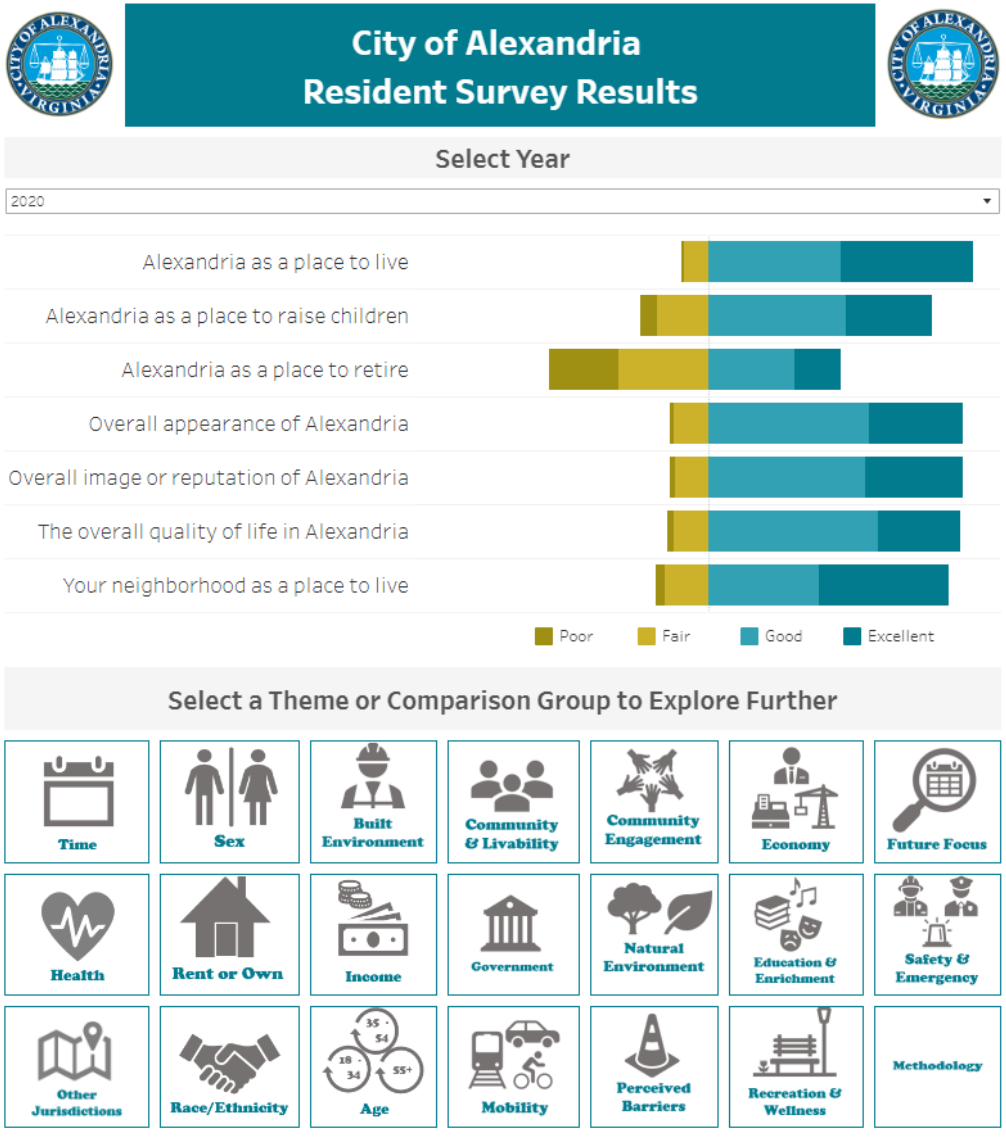


Percentage of Tenants Receiving Legal Information	Landlord Judgment Rate	Average Amount of Unpaid Rent	Percentage of Cases for Unpaid Rent
26%	**31%**	**$6,944**	**97%**
	(▲ 12% from previous week)	(▼ -26% from previous week)	(▲ 3% from previous week)

City Council Priorities

Status	Indicators	Current	Trend & Target
	Residents Vaccinated Against COVID-19 Residents vaccinated against COVID-19 is critical to reducing the severity of illness from the virus and maintaining capacity in the healthcare system. The Alexandria Health Department's target is an 80% vaccination rate for all eligible residents. This indicator is from the Alexandria Health Department (AHD).	78%	
	Adults Who Are Obese The percent of adults who are obese is an indicator of the community's health and lifestyle. Obesity increases the risk of many diseases and health conditions, including severe COVID-19. The target is to be below 30.5%. This indicator is from AHD.	28.3%	
	Equity in Uncontrolled Diabetes Hospitalization This measures the racial equity of health of residents where 1 is the lowest and 100 is the highest equity score (note 1). As a first step toward improvement, the target is set to 25. Uncontrolled diabetes can lead to foot ulcers, amputations, severe cases of COVID-19, and death. This indicator is from AHD.	4	
	Equity in Hypertension Hospitalizations This measures the racial equity of health of residents where 1 is the lowest and 100 is the highest equity score (note 1). As a first step toward improvement, the target is set to 25. Hypertension can serve as a proxy for health risk as it is a major cause of stroke and heart attacks. This indicator is from AHD.	8	
	Equity in Asthma Hospitalization This measures the racial equity of health of our residents where 1 is the lowest and 100 is the highest equity score (note 1). As a first step toward improvement, the target is set to 25. This indicator is a proxy measure for health inequities and home conditions. This indicator is from AHD.	13	
	Business Gross Receipts Gross business receipts are an indication of economic activity in the city. The City's target is to strive to see positive annual growth citywide. Data are in 2018 dollars. This indicator is from the Department of Finance.	$11.7B	

Resident Survey



About the Office

More About OPA

Team of 6, 1 Director and 5 Analysts; reporting to the City Manager's Office

Alexandria is one of more than 100 local governments in the US that use data and analysis to improve service delivery

OPA's work has been recognized nationally and featured by professional organizations

Questions?

CONTACT INFORMATION

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alexandriava.gov/Performance